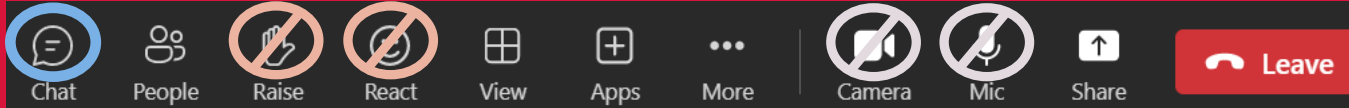


Office of Sport

Child Safeguarding and the Law –

Reporting to the Child Protection Helpline



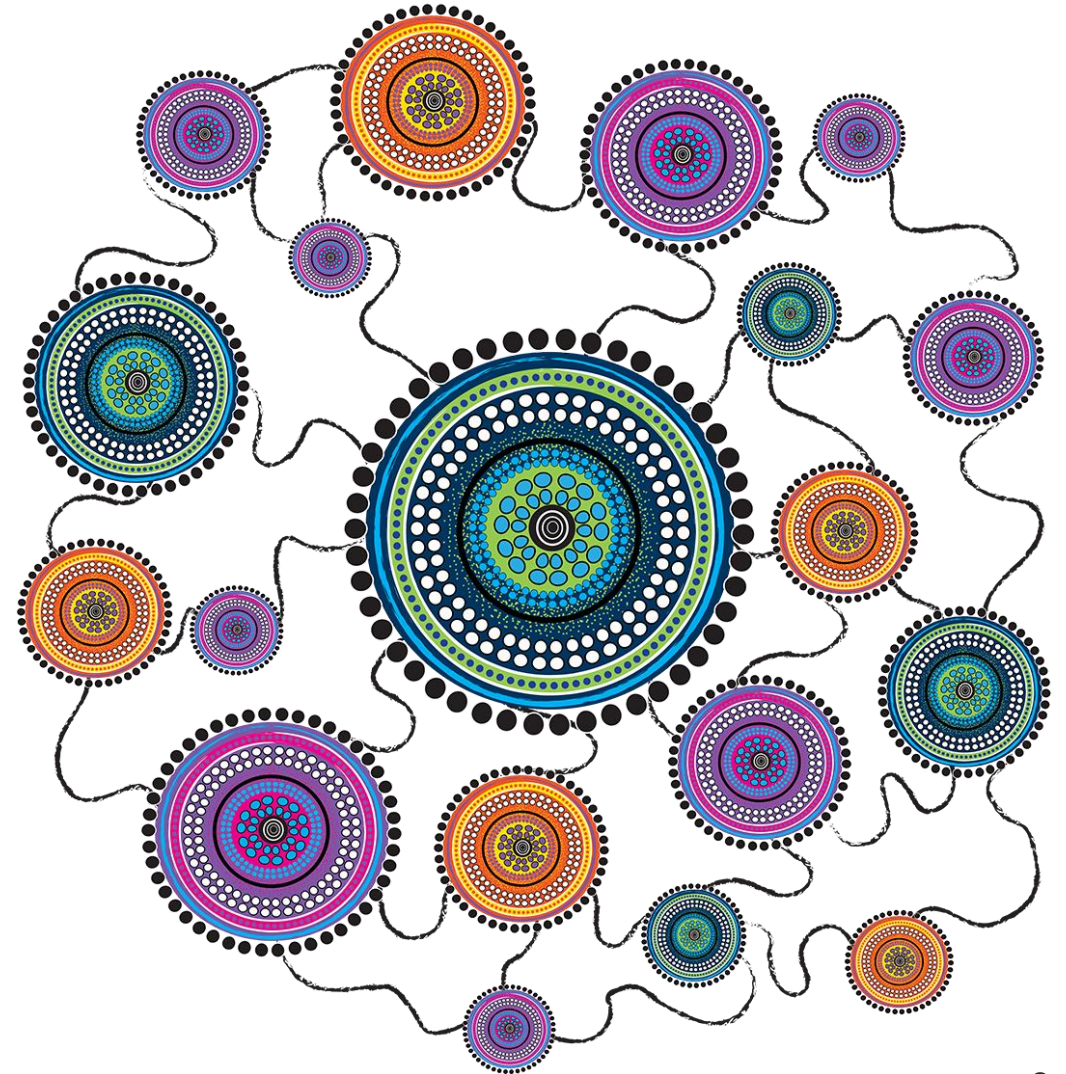
Note - webinar will be recorded and made available

5 September 2023



Acknowledgement of Country

I would like to acknowledge the Traditional Custodians of the Land on which this meeting takes place, to show my respect to Aboriginal Elders past and present, and to extend that respect to other Aboriginal people present



The content covered may be distressing for some participants



If you require support, please contact ...



Mental Health Line
1800 011 511 

1800RESPECT
NATIONAL DOMESTIC FAMILY AND
SEXUAL VIOLENCE **COUNSELLING** SERVICE
1800 737 732

 **Lifeline**
13 11 14

 **Beyond Blue**

 beyondblue.org.au

 1300 22 4636

Introductions...

- **Marco Blanco**

CEO

Child Safeguard

- Marco is an industry leader, expert and authority in child safeguarding, and is a regular keynote speaker at National and State conferences

- **Tamara Trembath**

A/Director, Child Protection Helpline

NSW Communities and Justice

- Tamara has worked for Department of Communities & Justice for over 18 years. She has led large Child Protection and Out Of Home Care teams and has a strong commitment to Child Safety. She is particularly passionate about vulnerable children and young people in the community having improved life experiences to live their best possible life.



Webinar Outline

- Child Protection Helpline
 - Introduction and key statistics
- How to report to the Child Protection Helpline
- What is Risk of Significant Harm? (ROSH)
- What happens after a report is made?
- Joint Child Protection Response Program (JCPRP)
- After Hours Response Team (AHRT)
- Tips for quality reporting
- Q & A





NSW Child Protection Helpline

Tamara Trembath

A/Director, Child Protection Helpline
NSW Communities & Justice

Introduction to the Helpline

- The Child Protection Helpline commenced in December 2000 and is a **24-hour state-wide** contact centre which receives calls relating to the suspected abuse and neglect of children and young people.
- Reports to the Helpline are made by members of the **general public** and **mandatory reporters** (eg NSW Education, NSW Health)
- Helpline caseworkers take details of reports and undertake initial risk assessments before referring them to a Community Services Centre (CSC) for review and response.



Helpline Statistics



- Over 30,000 registered mandatory reporters.
- 219,777 children/young people assessed as being at ROSH from June 2021-June 2022.
- In the last 8 years the number of children at ROSH has almost doubled.
- Approximately 230 caseworkers complete 600-800 assessments per day.

Assessed Outcomes (20/21)

454,998

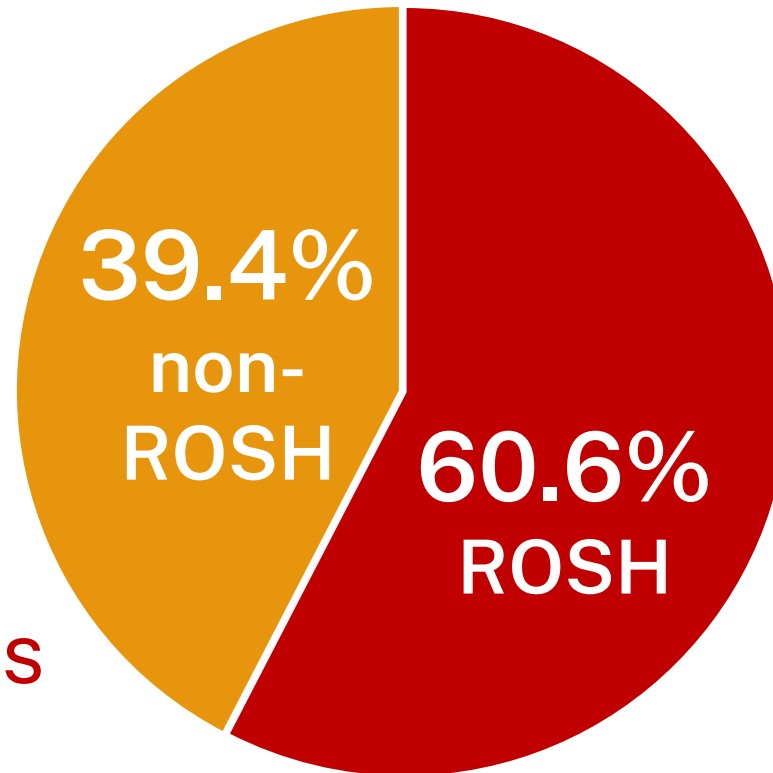
Helpline reports

(↑ 13.3% from 19/20)

276,932

Total ROSH reports

(↑ 17.1% from 19/20)



126,818

**Unique children
assessed at ROSH**

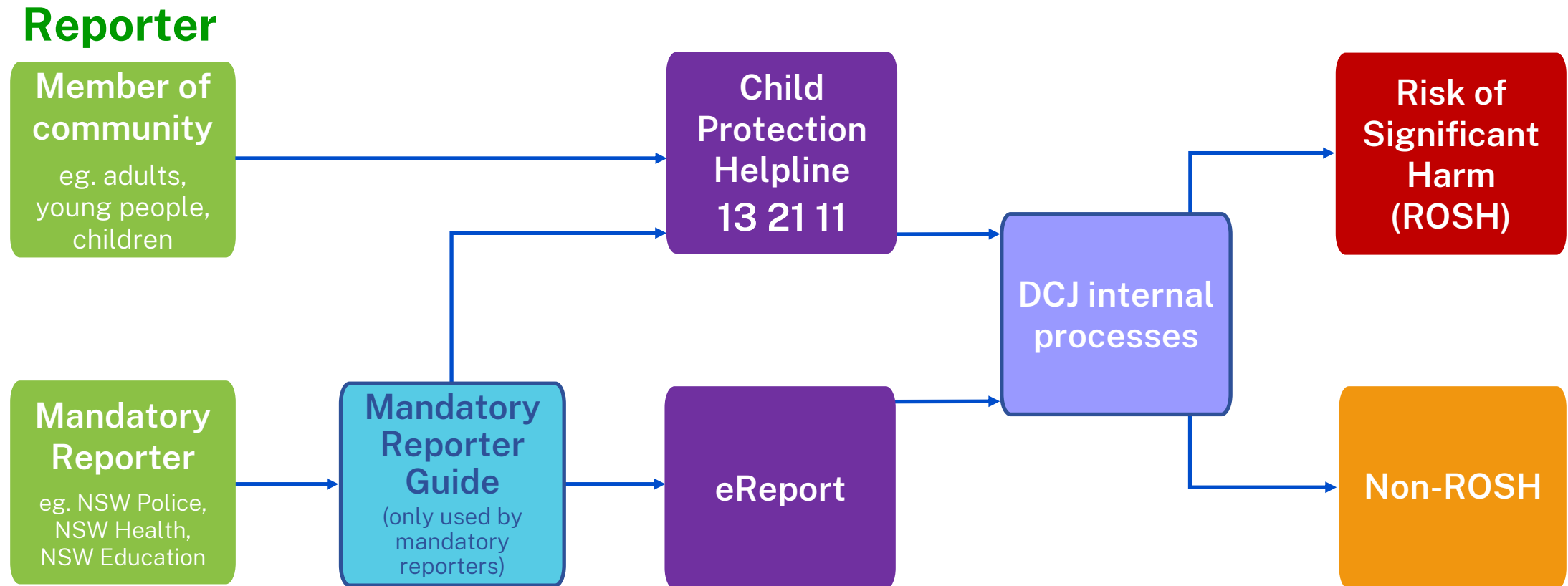
(↑ 12.7% from 19/20)

26,657

**Aboriginal children and
young people
assessed at ROSH**

(↑ 11.4% from 19/20)

Reporting to the Helpline



Mandatory Reporter Guide (MRG)

- The [MRG](#) is used by Mandatory Reporters (eg. Police, NSW Health, NSW Education)



The MRG determines if a report to the Helpline is needed



The MRG helps Mandatory Reporters understand what information is needed



The MRG helps Mandatory Reporters understand the threshold of suspected ROOSH and IROOSH



The MRG guides Mandatory Reporters to what they should do next

What is Risk of Significant Harm? (ROSH)

- Significant harm - serious enough to need a response by a statutory authority irrespective of the family's consent
- Likely to result in a substantial and demonstrably adverse impact on the child or young person's safety, welfare and wellbeing
- It may be the result of a single incident or accumulation of these.



Identifying abuse

Physical
Abuse

Sexual
Abuse

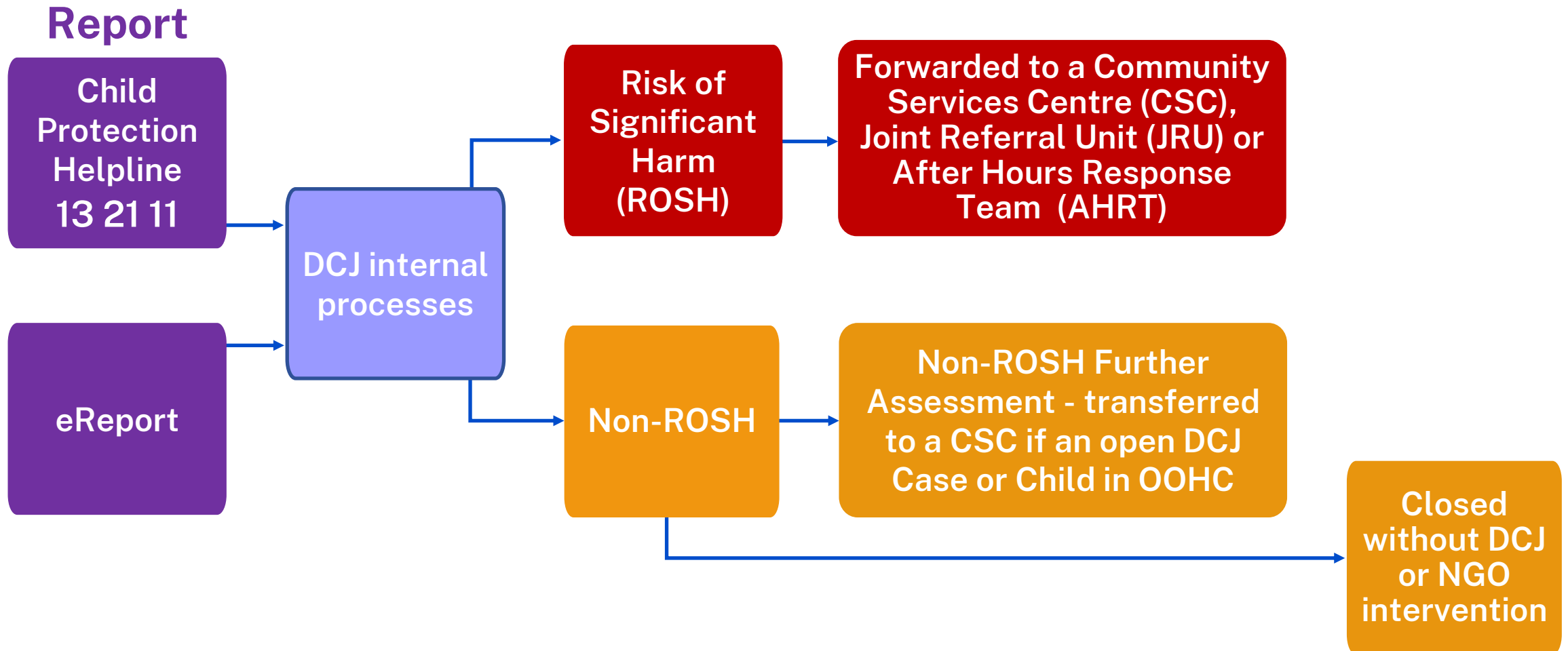
Grooming

Neglect

Psychological
harm

Danger to
self
and others

What happens to your report after calling the Helpline?



Joint Child Protection Response Program (JCPRP)

The JCPRP provides for a multi-disciplinary response to child abuse by:

- NSW Department of Communities and Justice (DCJ)
- the NSW Police Force (ie Child Abuse Squad)
- NSW Health



After Hours Response Team (AHRT)

The AHRT operates from 4:30 pm, Monday to Friday, and at any time during weekends and public holidays.

- Provides support with food/provisions, accommodation, urgent child protection assessments and assisting non metro business units after hours.



Quality reporting

– keeping children safe and supported



- Identifying details
- Incident details
- Impact on the child or young person
- Supports and strengths
- Simple language
- Don't assume that we already know information
- Direct quotes
- Clarifying information for meaning or detail
- What do you think needs to be in place that isn't in place?

Questions?





Thank you



Contact Us

Child Protection Helpline
&
Mandatory Reporting

13 21 11



Website

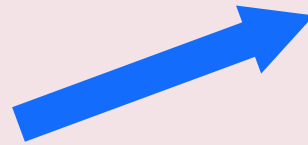
www.facs.nsw.gov.au

Next event:

“Child Safeguarding and the Law – Sport Integrity Australia”

12 October 2023
12:30am – 1:30pm

Register via:



The screenshot shows the NSW Government Office of Sport website. The event title is "Child Safeguarding and the Law - Sport Integrity Australia". The event is online, scheduled for 12th October 2023, from 12:30pm to 1:30pm, and is free of charge. The program number is 36391 and the telephone enquiries number is 13 13 02. A "Book now" button is highlighted with a pink border. Below the event details is a photo of a speaker at a podium. The description states: "This fourth webinar will explore the role of Sport Integrity Australia (SIA) and your obligations under the National Integrity Framework (NIF). Focus questions include:"

- What is SIA's role in Child Safeguarding?
- What is the National Integrity Framework?
- [Difference between NIF and non-NIF sports](#)?
- How to report to SIA's reporting line?
- When to report to SIA?
- What happens when you report to SIA?

This webinar will be recorded and uploaded onto the Office of Sport website - Child Safe Sport page.



Thank You



Any questions, please contact: sportsintegrity@sport.nsw.gov.au

Child Safe Sport webpage



sport.nsw.gov.au/running-your-club/safe-and-fair-clubs/child-safe-sport